



2022

# **ADULT Course Only**



GENERAL ENGLISH COURSES			Short Term 1-7 wks € / week	Long Term 8+ wks € / week
General English 20	20 lessons	Starter-C2	215	190
General English 30	30 lessons	Starter-C2	305	265
General English Mini 30	30 lessons	Starter-C2	410	-
Intensive English	20 group + 10 PT lessons	Starter-C2	555	-
Private Tuition	5 lessons	Starter-C2	180	-
Private Tuition	10 lessons	Starter-C2	360	-
Semi-Private Tuition 2 persons of same level need to book together.	10 lessons	Starter-C2	285	-
<b>50+</b> Course + Activity Programme	20 lessons	Starter-C2	455	-

EXAM PREPARATION & ACADEMIC COURSES				
Cambridge	30 lessons	B1-C2	-	265
IELTS	30 lessons	B1-C2	305	265
TOEFL	30 lessons	B1-C2	305	265
TOEIC	30 lessons	B1-C2	305	265
Academic Year Course	30 lessons	Starter-B2	-	265
International Foundation Year	-	B1-C2	-	285

BUSINESS & CAREER COURSES			€/Week
English for Work	GE 20 + 10 English for Work	A2-C2	310
Business English 20	20 lessons	B1-C1	355
Intensive Business English	B1-C1	620	
English for Specific Purposes Please contact us for further information.		Starter-C2	-
Work Placements Please contact us for further information.		B1-C2	-
Nile Malta – Teacher Development Check out https://ese-edu.com/english-courses/nile-teacher-training/ for more information		B1-C2	525

SPORTS (Transport not included)			€ / week per person
-	Padi Advanced Diving	5 sessions	345
<b>Y</b> /	Padi Open Water Diving	9 sessions	495
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EXAM FEES			Exam Fee to be paid in Malta	
IELTS	Min. 6 weeks	B1 Level (required on entry)	240	
IELIS	Min. 4 weeks	B2 Level (required on entry)	240	
Cambridge	Min. 8 weeks	PET-B1, FCE-B2, CAE-C1, CPE-C2 (Please refer to the website for start dates)	240	

OTHER FEES	€
Registration	50
Course Books	25
Insurance (per week)	10
Airport Transfers (one way)	25
High Season Supplement* 02/07/2022 - 03/09/2022	30

AYC START DAT	ES
03/01/2022	04/07/2022
14/02/2022	16/08/2022
28/03/2022	03/10/2022
09/05/2022	14/11/2022

AYC SEMESTER HOLIDAYS					
Summer	20/06/2022	- 03/07/2022			
Autumn	26/09/2021	- 02/10/2022			
Winter	24/12/2022	- 08/01/2023			

Welcome Evening
Course Certificate
Personal Notebook
Free Wi-Fi at School
Free eLearning

WHAT'S INCLUDED

### **PLEASE NOTE**

Free SIM Card

No high season fee is applicable to IFY bookings.

# **ADULT Accommodation Only**



HOST FAMILY	Short Term 1-7 weeks € / week	Long Term 8+ weeks € / week
<b>Host Family</b> Half-board, single/double room sharing. Special diet €70/week.	190	190

RESIDENCE	Walking	Short Term	Long Term
	distance	1-7 weeks	8+ weeks
	to school	€ / week	€ / week
<b>ESE Residence*</b> Bed & breakfast, single/double room sharing.	in-house	310	-

SELF-CATERING APARTMENTS	Walking distance to school	Short Term 1-7 weeks € / week	Long Term 8+ weeks € / week
Economy Self-catering, single/double/triple room sharing. Ensuite bathroom €25/person.	10-15 mins	190	180
Superior Self-catering, single/double room sharing. Ensuite bathroom €25/person.	2 mins	230	215
Superior Plus Self-catering, single/double room sharing. Ensuite bathroom €25/person.	10-15 mins	280	265

HOTEL STUDIOS		Season	Short Term € / week	Long Term € / week	Single Room € / week
Salini Resort ****	Shuttle	SA	n/a	n/a	n/a
(Salina Bay) Self-catering, single/double room (max. 2 pax).	service to	SB	520	455	200
	ESE included	SC	300	280	150
The George Urban Boutique Hotel **** (St Julian's) Self-catering, single/double room (max. 2 pax).	Across the	SA	765	n/a	350
	street from	SB	665	n/a	250
	ESE	SC	545	n/a	200

HOTEL ROOMS		season	PRICE €/Week	Single Room €/Week	Half board €/Week
Salini Resort ***	Shuttle	SA	670	350	185
(Salina Bay) Standard room, bed & breakfast, single/double room.	service to ESE	SB	560	300	185
Seaview €70 per person/week.	included	SC	300	250	185
Number 11 Hotel *** (St Julian's) Bed & breakfast, single/double room.	Next door to ESE	SA	670	350	185
		SB	560	300	185
		SC	300	250	185
The George Urban Boutique Hotel *** (St Julian's) Courtyard room, bed & breakfast, single/double room.	Across the street from ESE	SA	730	500	185
		SB	640	450	185
Upgrade available at a charge.		SC	320	300	185

OTHER FEES	€
Accommodation Admin Service	25
High Season Supplement (Host Family, Residence & Self-Catering Apartments) 02/07/2022 – 03/09/2022	60

ACCOMMODATION SUPPLEMENT FEES*	€/week
Single Room	150

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ı	WHAT'S INCLUDED
ı	(Residences & Apartments)

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	Washing Machine
$\mathbf{}$	Apartments - free of charge.

	Eco Tax of €0.50 per day to a max.
ŧ	of €5 per stay/person for Host Families,
_	Residences and Apartments.



HOTEL	SEASONS		
SA	29/05/2022	-	24/09/2022
SB	27/02/2022	-	28/05/2022
36	25/09/2022	-	05/11/2022
SC	02/01/2022	-	26/02/2022
30	06/11/2022	-	31/12/2022

#### **PLEASE NOTE**

- \* When a person is booked alone in a room, the single room supplement will be charged.
- → All Claret Apartment rooms (in the Superior Plus category) are ensuite and a supplement fee of €25/week applies to all Claret Apartment bookings.

# ADULT Short Term Package (1-7 Weeks) (GE 20 Course + Accommodation)



HOST FAMILY	Short Term 1-7 wks € / week
Host Family Half-board, single/double room sharing. Special diet €70/week.	405

RESIDENCE	Walking distance to school	Short Term 1-7 wks € / week
<b>ESE Residence*</b> Bed & breakfast, single/double room sharing.	In-house	525

APARTMENTS	Walking distance to school	Short Term 1-7 wks € / week
Economy Self-catering, single/double/triple room sharing. Ensuite bathroom €25/person.	10-15 mins	405
Superior Self-catering, single/double room sharing. Ensuite bathroom €25/person.	2 mins	445
Superior Plus Self-catering, single/double room sharing. Ensuite bathroom €25/person.	10-15 mins	495

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50+ PROGRAMME GE Course + Accommodation + Leisure	Distance to school	Season	Package Price € / week	Single Room € / week
Salini Resort ★★★ (Salina Bay)	Shuttle service to ESE	SA	1025	350
Bed & breakfast, single/ double room.	included	SB	915	300
Number 11 Hotel *** (St Julian's) Bed & breakfast, single/ double room.	Next door to ESE	SA	1025	350
		SB	915	300
The George Urban Boutique Hotel **** (St Julian's) Bed & breakfast, single/ double room.	Across the	SA	1085	500
	street from ESE	SB	995	450

START DATES (50+ Programme)				
14/03/2022	11/04/2022	09/05/2022	12/09/2022	10/10/2022

HOTEL SEASONS				
SA	SB	SC		
29/05/2022 - 24/09/2022	27/02/2022 - 28/05/2022	02/01/2022 - 26/02/2022		
	25/09/2022 - 05/11/2022	06/11/2022 - 31/12/2022		

COURSE UPGRADE SUPPLEMENT FEES (to be added for courses other than general english 20)		€ / week
General English 30 - 30 Lessons	Starter-C2	90
Miniclass 30 - 30 Lessons	Starter-C2	195
Intensive English - 20 group lessons + 10 PT	Starter-C2	340
Private Tuition 10 - 10 lessons	Starter-C2	145
Private Tuition 20 - 20 lessons	Starter-C2	505
Private Tuition 30 - 30 lessons	Starter-C2	865
Semi-Private Tuition - 10 lessons. 2 persons of same level need to book together.	Starter-C2	145
<b>50+</b> - GE 20 course + activity programme	Starter-C2	240

EXAM PREPARATION SUPPLEMENT FEES		€
Cambridge - 30 Lessons	B1-C2	90
IELTS - 30 Lessons	B1-C2	90
TOEFL - 30 Lessons	B1-C2	90
TOEIC - 30 Lessons	B1-C2	90

BUSINESS & CAREER SUPPLEMENT FEES		
English for Work - GE 20 + 10 English for Work	A2 - C2	95
Business English 20 - 20 lessons B1 - C1		
Intensive Business English - 20 group lessons + 10 PT B1 - C1		

OTHER FEES	€
Registration Fee	50
Airport Transfers	included
Course Books	25
Accomodation Admin Services	25
Insurance	10 per week
High Season Supplement 02/07/2022 - 03/09/2022	90

ACCOMMODATION SUPPLEMENT FEES*	€/week
Single Room	150

#### **PLEASE NOTE**

- When a person is booked alone in a room, the single room supplement will be charged.
  - Eco Tax is not included in Hotel accommodation which must be paid at the Hotel.
- → All Claret Apartment rooms (in the Superior Plus category) are ensuite and a supplement fee of €25/week applies to all Claret Apartment bookings.
- When course and accommodation are booked airport transfers are included in the xpackage.

WHAT'S INCLUDED	
General English 20	



Meet & Greet Airport Transfers
Coach/mini bus.
Optional private taxi €25/way.

Welcome Evening

Course Certificate

Personal Notebook

Free Wi-Fi
At school, Residence, Hotel & Apartments.

Free eLearning

Beach Club (Summer season)
Mon-Fri (free entrance) / Sat-Sun (with fee)

€ ECO Tax Residence, Apartments and Host Families only.

Air Conditioning/Heating Residence, Apartments and Hotels.

Maid Service/Towel Change/ Linen Change Residence, Apartments and Hotels.

Washing Machine
Available in Apartments only - free of charge.

# **TEEN Package Programme + Accommodation**



PROGRAMME + ACCOMMODATION		Prograi	€ / week per person	
	SALINI RESORT (Quadruple Room)	02/04/2022	- 30/04/2022	715
		28/05/2022	- 25/06/2022	875
Junior Camp 10-13 years		26/06/2022	- 30/07/2022	975
10 10 years		31/07/2022	- 03/09/2022	875
		08/10/2022	- 05/11/2022	715
	SALINI RESORT (Quadruple Room)	02/04/2022	- 30/04/2022	715
_		28/05/2022	- 25/06/2022	875
<b>Teen Club</b> 14-17 years		26/06/2022	- 30/07/2022	975
14 17 yeurs		31/07/2022	- 03/09/2022	875
		08/10/2022	- 05/11/2022	715
Host Family 13-17 years	HOST FAMILY	02/04/2022	- 30/04/2022	495
		28/05/2022	- 03/09/2022	595
		08/10/2022	- 05/11/2022	495

OTHER PROGRAMMES	Programme Dates	€ / week per person
Day Programme (Mon-Fri) GE20 Course + Leisure + Hot Lunch	As per programme dates	435
Young Adults*** 17-20 years NUMBER 11 HOTEL (Triple/Quadruple Room/Half-Board)	02/04/2022 - 27/05/2022	715
	28/05/2022 - 25/06/2022	875
	26/06/2022 - 30/07/2022	975
	31/07/2022 - 03/09/2022	875
	04/09/2022 - 05/11/2022	715
Young Adults*** 17-20 years HOST FAMILY (Half-Board)	02/04/2022 - 30/04/2022	495
	28/05/2022 - 03/09/2022	595
	08/10/2022 - 05/11/2022	495

(To b	COURSE UPGRADE SUPPLEMENT FEES (To be added for courses other than General English 20/ only available to Teens and Young Adults)			
Gen	eral English 30 - 30 group lessons			90
Inte	Intensive English - 20 group + 10 private lessons			340
Sem	Semi-Intensive English - Min. 2 persons			165
SPORTS (Transport not included/only available at Salini Resort)				€ / week per person
	Padi Advanced Diving* 5 sessions 14+ years			
	Padi Open Water Diving*	9 sessions	14+ years	495

OTHER FEES	€
Registration Fee	50
Insurance	10 per week
ESE Unaccompanied Minor	25 each way
Single Nationality in Room	50 per week
Room Change	50
Special Diet	<b>70</b> per week

Sailing\*

Tennis

HOST FAMILY (Half-Board)		08/10/2022 - 05		495			
FAMILY PACK**		Programme Dates		Adult € / week	Child € / week	Single Room € / week	
		02/04/2022 - 30	/04/2022	690	715	300	
Salini Resort **** (Salina Bay) Standard Room	Adults (Half-board all week)	28/05/2022 - 25	/06/2022	790	875	350	
		26/06/2022 - 30	/07/2022	830	975	350	
	Teens & Juniors (Full board Mon-Fri and Half-board on Weekends)	31/07/2022 - 03	/09/2022	790	875	350	

08/10/2022 - 05/11/2022

## PLEASE NOTE

- Diving and sailing age is 14+ years and only available at Salini Resort.
- \*\* This package
  applies to a family
  with a minimum
  of 3 persons
  otherwise single
  room supplement
  fees apply.
  Kids activities /
  classes end at
  18:00 hours Mon-Fri.
- \*\*\* Minimum number of students in programme is 12 or students will join the adults programme.

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		II NI	<b>-</b>	151	

Please contact us for further info.

45

per hour



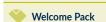














Free Wi-Fi At School & Hotels

Free T-Shirt

Beach Club (Summer season)
Mon-Fri (free entrance)
Sat-Sun (with fee).

Leisure Programme
Daily activities except sunday.

Daily Transport

690

715

300

# **TEEN General Information**



## **DISCIPLINARY GRID**

The disciplinary grid refers to such behaviour and the course of action open to ESE in such cases.	Warning	Warning	Final Warning	Send Home
ESE reserves the right to expel and repatriate, at		Caution Studer	nt.	
the cost of the parent/guardian/s, any student		Jaution Studen	IL.	
who, in the opinion of ESE, has behaved in an unacceptable manner.			Inform Age	ent/Parents
<u> </u>				
Endangering themselves or others and/or threatening their health, safety or comfort.			1	2
Theft.				1
Use of illegal drugs.				1
Malicious damage to property and/or violence.			1	2
Behaviour which requires police action.				1
Repeated failure to attend academic lessons.	1	2	3	
Missed curfew up to 30 minutes late.		Verbal \	<b>W</b> arning	
Missed curfew over 30 minutes late.		1	2	3
Smoking in school/Residence (legal age is 18 years).	1	2	3	4
Drinking alcohol (legal age is 17 years).		1	2	3
Excessive alcohol consumption.				1
Ignoring group leaders' orders.		1	2	3
Showing disrespect to Host Family/authority.		1	2	3

# **ROOM CHANGES**

Sharing room information must be given to ESE at time of booking. Any changes requested whilst in Malta can be made if room is available and against a charge of €50.

## **CURFEW TIMES**

Young Learners and Junior Camp students are not allowed to go out alone at any time.

14 years	Every Day	Return to Residence/ Host Family by 23:00
15-17 years	Sunday – Thursday	Return to Residence/ Host Family by 00:00
	Friday - Saturday	Return to Residence by 01:00

Bothering/disrespecting other students.

## **General information**

# ESE

### REFUNDABLE DEPOSIT

Adult Students staying at ESE Residences and Apartments must place a refundable deposit of €100 on arrival at this Residence. This deposit is refundable on departure but may be retained in part or in full to cover for any damage caused by the student.

ESE reserves the right to evict and/or suspend students from the accommodation and school if they fail to pay their deposit of €100 on check-in. In such an event ESE will not refund any monies for payment of accommodation and tuition fees.

## **CUSTOMER CARE**

ESE is committed to providing high quality English language courses to all students however should issues be experienced whilst attending an ESE course or package please inform us via email at **welfare@ese-edu.com** or in person at the ESE welfare office.

# **HOUSE RULES IN BRIEF**

#### **CHECK-IN / CHECK-OUT**

Check-in is at 14:00

Check-out is at 11:00. Late check-outs need to be approved by Management and a fee of €50 may apply.

#### **NOISE / DISTURBANCE**

Parties and playing of loud music are not allowed in any Residence or Apartment.

BBQ's are not allowed in any Residence or Apartment or any external part of the building including the terraces/balconies.

Movement of furniture or fittings is not allowed nor are they to be moved between one Apartment and another.

#### **SMOKING**

All Residences/Apartments are non-smoking buildings. Smoking is only allowed on external terraces/balconies. Residents or their guests found smoking indoors may be charged a fee of €100 per/person.

#### **GUESTS & OTHERS**

Guests visiting students in Apartments are limited to ESE students ONLY and ONLY one guest student per resident. No guests are allowed after 11pm. A €75 charge applies.

No guests are allowed in either ESE Residence.

#### **MAID SERVICE & CHANGES**

#### **Apartments:**

Maid service is provided once a week and includes linen and towel changes.

#### Residences:

**ESE Residence** – The rooms are made up daily and the linen and towels are changed twice a week.

Wet towels and dirty linen should be left in the bedroom and not placed in the hallway. Additional towel changes can be made for a fee of €5.

A fine of €25/hour/person for cleaning is applied if rooms or Apartments are left in an unacceptably dirty condition and require excessive cleaning. All residents sharing the rooms/Apartments share the fee.

Room changes can only be made by Management and a €50 fee/charge applies.

Transport charges are at €10/person and €25 charge is applied for excessive luggage.

To view the complete House rules, kindly refer to: http://ese-edu.com/accommodation/apartments/

### PUBLIC HOLIDAYS\*

DATE	DAY	HOLIDAY
<b>01</b> JAN	SAT	New Year's Day
<b>10</b> FEB	THU	Feast of St Paul's Shipwreck
<b>19</b> MAR	SAT	Feast of St Joseph
<b>31</b> MAR	THU	Freedom Day
<b>15</b> APR	FRI	Good Friday
<b>01</b> MAY	SUN	Worker's Day
<b>07</b> JUN	TUE	Commemoration of 1919 Riot / Sette Giugno
<b>29</b> JUN	WED	Feast of St Peter and St Paul / Mnarja
<b>15</b> AUG	MON	Feast of The Assumption of Our Lady
<b>08</b> SEP	THU	Feast of Our Lady of Victories / Victory Day
<b>21</b> SEP	WED	Independence Day
<b>08</b> DEC	THU	Feast of The Immaculate Conception
13 DEC	TUE	Republic Day
<b>25</b> DEC	SUN	Christmas Day

School is closed.
 Lessons are partially made up during the week.

# Other Courses Offered at Claret Group Schools



# **Executive Training Institute**

www.etimalta.com

# PROFESSIONAL ENGLISH & COMMUNICATION

**Business Communication** 

General English 30+

**Individual Training** 

**Intercultural and Communication Skills** 

Fluent English

**English for Specific Purposes** 

#### **TEACHER TRAINING COURSES**

**English Language Training** 

ICT Skills and Technology Enhanced Learning

Language Teaching Methodology – Refresher Courses for Secondary and Higher Levels Teaching

Train the Trainer

Certificate in International Business English Training (Cert IBET)

CLIL -Content and Language Integrated Learning Courses

Language Teaching Methodology for Primary Level Teaching

**Professional Development Courses** 



## **York Associates**

www.york-associates.co.uk

# PROFESSIONAL ENGLISH & COMMUNICATION

**Business Communication** 

**Effective International Communication** 

English for Specific Purposes (ESP)

**English for Young Professionals** 

**Exam Preparation Courses** 

Fluent English

In-Country Professional and Communication Skills

**Individual Training** 

Management English Masterclass

Work Placement including BEC Preparation and Exam

#### INTERNATIONAL TEAM & LEADERSHIP

Communicating in Virtual Teams (ILM endorsed)

Developing People Internationally (ILM endorsed)

Situational Leadership in the Defense Sector

Working in International Projects (ILM endorsed)

### **TEACHER TRAINING COURSES**

**Empowerment in ICT Skills** 

Executive Coaching and Mentoring (ILM Levels 3, 5 and 7)

Intercultural Skills Training

International Certificate in Business English Training (Cert IBET)

Language Teaching Methodology

Special Education Needs (SEN)

Technical English



# **English in York**

www.english-in-york.co.uk

#### **COURSE**

General English 20 / 30 / 35

Intensive English

One-to-one

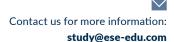
**Business English** 

Combi - Solo

**Exam Preparation Courses** 

Study Skills / Academic English

Closed Groups



## **Terms & Conditions**

# REGISTRATION AND CONFIRMATION PROCEDURES FOR ESE LANGUAGE PROGRAMMES (except the ESE International Foundation Year Diploma)

The digital ESE Enrolment Form is to be completed and electronically signed by the client and in the case of a non-adult students by parent or guardian. If you have booked a Course and Accommodation package, we will reply to you with confirmation depending on availability of the choice of accommodation within two working days from receipt of the Enrolment Form.

The flight details, including arrival and departure times, should be disclosed in full where airport transfers are selected or as included in the Course and Accommodation package. If the flight details are not disclosed, including the arrival and departure times, ESE will not be held responsible for airport transfers and any consequent delays, loss of flights or any other expenses incurred including payment of alternative transport and/or travel arrangements, or Course and/or Accommodation commitments.

All flight tickets and/or travel insurance purchased through ESE must be paid in full immediately upon confirmation and acceptance of flights and/or travel insurance.

Please see payment details below in "Payment of Fees" section below:

#### FEES

- Course Registration Fee €50.
- Accommodation Administration Fee (adult bookings) - €25
- Course Book Fee (adult bookings) €25.
- Accommodation Change Fee €50.
- Insurance Fee €10 per week.

#### CONFIRMATION

Subject to availability ESE will issue a Confirmation Letter, a Proforma Invoice and a Letter of Acceptance (where an entry Visa application is required) within two working days from receipt of the Enrolment Form.

Payment in full of the total invoice must be paid at least two (2) weeks prior to the student arrival date. If the Enrolment Form date is less than two (2) weeks prior to the student arrival date, the full amount of the Invoice must be paid immediately. Failure to do so will render the aforementioned Confirmation Letter and Letter of Acceptance null and void.

ESE will only issue Flights and Travel Insurance upon receipt of payment.

### CANCELLATION POLICY FOR ESE LANGUAGE PROGRAMMES (except the ESE International Foundation Diploma)

Cancellations of bookings must be received by ESE in writing and are subject to Cancellation Fees as follows:

#### Short-term Courses (1 to 7 weeks)

- More than 7 days prior to arrival date: €100
   Administration fee plus other fees as detailed above, flight charges (if applicable) and travel insurance (if applicable).
- Between 1-7 days prior to arrival date: 1 week tuition and accommodation fees (if applicable), plus other fees as detailed above, flight charges (if applicable) and travel insurance (if applicable).
- For no-shows, or cancellation or shortening of the course after arrival date: no refund of any fees.
- Postponement of any booking is subject to ESE Management discretion.

#### Long Term Courses (8 weeks +)

- More than 7 days prior to arrival date: €100
   Administration fee plus other fees as detailed above, flight charges (if applicable) and travel insurance (if applicable).
- Between 1-7 days prior to arrival date: four (4)
  weeks tuition and accommodation fees, €100
  Administration fee plus other fees as detailed above,
  flight charges (if applicable) and travel insurance
  (if applicable).
- For no-shows, or cancellation or shortening of the course after arrival date: no refund of any fees.
- Postponement of any booking is subject to ESE Management discretion.

#### **SPECIAL OFFERS**

All students booked on a special offer will be subject to the specific terms and conditions of that special offer.

#### VISA REFUSAL

If an Entry Visa is required but is not granted, you must advise ESE immediately together with a copy of the visa refusal document. ESE will refund course and accommodation fees less €100 administration fee plus other Fees as detailed above, flight charges (if applicable) and Travel Insurance (if applicable). If however you do not advise ESE within 3 days from the date of the visa refusal document the above cancellation charges shall apply.

For the avoidance of doubt, any partial week is considered as a whole week, if and where applicable.

All cancellation charges are non-transferable.

# APPLICATION, REGISTRATION AND CONFIRMATION FOR ESE INTERNATIONAL FOUNDATION DIPLOMA ONLY

#### **APPLICATION & REGISTRATION**

#### Step 1:

Students interested in the ESE International Foundation Diploma course are required to fill in the appropriate application form together with a non-refundable Application fee of €145. The application should include required documents (copy of passport,

evidence of English language level reached which is a minimum of IELTS 4.5 or a score of 45 or higher in the NCC Education Standard English Placement Test, and High School certificate) and emailed to ESE, at admissions@ese-edu.com. Students without the required level of English will be required to attend a pre-sessional English course to attain the required level of IELTS 4.5 or 45 in NCC Education Standard English Placement Test.

#### Step 2:

If the student's application is approved ESE will issue a Provisional Letter of Acceptance and an invoice for the non-refundable Registration Fee of €450.

#### Step 3:

On receipt of the non-refundable Registration fee of €450, ESE will issue an invoice for the course and accommodation as booked and a conditional Letter of Acceptance by a university (if applicable).

#### CONFIRMATION

Payment in full must be made upon acceptance of ESE's offer of a place on the International Foundation Diploma. On receipt of payment of fees ESE will issue a Letter of Acceptance and a receipt of payment which may be used for entry Visa applications (if applicable).

# CANCELLATION FEES & POLICY FOR ESE INTERNATIONAL FOUNDATION YEAR (IFY) ONLY

- Cancellations due to Visa problems: Cancellations for the International Foundation Diploma must be made in writing and emailed to admissions@ ese-edu.com within three (3) days of the date on the refusal document sent by the issuing Embassy/ authorities. If the entry Visa to Malta is refused, ESE will refund the course fees only. Refunds will only be made when official evidence of Visa refusal is provided.
- For no-shows, or cancellation or shortening of a course: If students fail to arrive or are absent during their course, no refunds of course fees will be granted. Periods of absence may not be made up with a free extension at the end of the course. In the case of students being granted an entry Visa, non-arrivals, late arrivals and periods of absence will be reported to Immigration authorities.
- For all other reasons, cancellation must be made in writing and is subject to cancellation fees as follows:
- Between 1-21 days prior to arrival date: 4 week tuition and accommodation fees, flight charges (if applicable) and Travel Insurance (if applicable).
- For no-shows, or cancellation or shortening of the course after arrival date: no refund of any fees.
- In the event that, between 14 and 21 days before the course start date, the entry Visa application



## Terms & Conditions



approval is still pending, students may opt to defer their course start date to the next for a deferment fee of €145. On confirmation of Visa approval, cancellation policies above apply.

#### **ALL STUDENTS**

#### **REFUNDS**

Refunds, if any, are made in the same manner as the payment to ESE was made and to the person who made the payment to ESE. Therefore, if the method of payment is made via a credit card then the refund will be made via the same credit card to the same credit card holder, and if the method of payment is made by bank transfer then the refund will be made to the same bank account from which the payment was made. Any bank or credit card charges incurred by ESE for refunds will be deducted from the amount refunded.

#### ACCOMMODATION

ESE offers adult students a range of accommodation options as follows: Host Family, ESE Residences, Apartments and Hotels.

Host Families, Apartments and Residences are available on a sharing room or single room basis on which a Single Room Supplement fee applies.

Adult students may only select Shared Room Accommodation in the ESE Residence or Hotels if booking the room with a friend/relative/partner, otherwise Hotel Regulations apply; i.e. when a person selects a room but is alone in the room the Single Room Supplement fee applies.

Students staying at Host Families and requesting a special diet of any kind, such as coeliac, must pay a supplement fee as published in the Price List.

All students must follow the relevant House Rules as per accommodation option. Please download the ESE House Rules for all details.

All students staying at Residences and Apartments must pay a deposit of €100 in full on check-in, prior to the start of the course. Students who do not pay the deposit will not be allowed into class. The deposit may be refunded in full or in part, on check-out providing that there are no pending charges incurred by the student and / or that the student is not responsible for any damage of any nature, including but not limited to furnishings, equipment and fittings while staying at ESE accommodation. Students must pay before check-out any and all pending charges exceeding their deposit.

Students will not be allowed to enter class unless the said deposit is paid. ESE reserves the right to evict and/or suspend students from the accommodation and school if they fail to pay their deposit of €100 on check-in. In such an event ESE will not refund any monies for payment of

accommodation and tuition fees.

ESE reserves the right to charge for any additional VAT and other Government imposed taxes registered after students' booking is confirmed.

#### TRAVEL INSURANCE

ESE requires that all students purchase Guard.me travel, health and cancellation insurance which includes coverage for medical and repatriation costs in case of accidents or sickness. Guard Me Insurance, offered by ESE, covers all nationalities and study trips and is recognised by private hospitals in Malta.

#### **PAYMENT OF FEES**

ESE reserves the right not to accept any students if payment for bookings of the said students has not been received by ESE in full prior to the students' course start date.

Payment of fees can be made by either of the following two methods:

#### By credit card:

Payment made online by credit card (Visa or Mastercard) is subject to a fee of three and a half percent (3.5%) on the amount charged to the credit card if paid by the AGENT. Details of the online link to be issued by the Accounts Department of ESE.

#### By Bank Transfer:

Our bank details are:

Account Holder: European School of English Ltd

Bank Name: HSBC Bank Malta plc Branch address: High Street, Sliema, SLM 1549, MALTA

Bank Swift Code: MMEBMTMT Account No: 006 - 074413 - 451

IBAN: MT28MMEB44060000000006074413451

When effecting payment by bank transfer please write the student's name in full as a reference and kindly email or fax a copy of the bank payment form to ESE. Any bank charges incurred when paying by Bank Transfer are to be paid by the student/Agent.

#### **PUBLIC HOLIDAYS**

When public holidays fall on a weekday, English language lessons will be made up as much as possible but not necessarily to the full.

Lessons of the International Foundation Diploma which fall on a Public Holiday are not made up.

#### **REDUCTION OF LESSONS**

The duration of each lesson is 45 minutes. If only one or two students are participating at any one particular level, the number of lessons of that level will be reduced as follows:

• General English 20 or Miniclass 20: from 20 group lessons to 15 semi / private lessons;

- General English 30 or Miniclass 30: from 30 group lessons to 20 semi / private lessons;
- Business English: from 20 group lessons to 15 semi/private lessons.

#### COMPLAINTS

ESE should be made aware of any complaint or issue experienced by any student while the student is attending an ESE Course and/or staying in any ESE accommodation. Complaints must be made either via email to welfare@ese-edu.com or in person at the ESE Welfare office. ESE will not accept any complaints from students/agents/parents or legal guardians after students' departure from ESE and will not be held liable for any compensation on any complaint received after the students' departure.

# LANGUAGE LEVELS AND EXAM PREPARATION COURSES

Exam Preparation courses are offered at different levels depending on the level of the student. ESE reserves the right to refuse any student admittance to any examination preparation course if they feel the student's level, at entry to the examination preparation course, is below the required standard for the student to study and prepare for the examination.

# LANGUAGE LEVELS AND THE ESE INTERNATIONAL FOUNDATION DIPLOMA ONLY

For admission onto the ESE International Foundation Diploma, students must have a minimum B1/ Intermediate level of English substantiated by either IELTS 4.5 or 45 in the NCC Education Standard English Placement Test. Students are required to fill in the specific Enrolment form found on the ESE website at https://ese-edu.com/english-courses/academicprogrammes/international-foundation-year/ and submit together with all required documents. Students who do not have either an IELTS 4.5 or 45 in the NCC Education Standard English Placement Test, but have an equivalent score in another internationally recognised exam such as TOEFL or TOEIC, will be interviewed online before being conditionally accepted on the programme and will be required to sit for either an IELTS exam or the NCC Education Standard English Placement Test in their country (if available,) or in Malta, before the course start date. Students who are found not to be at the required B1/Intermediate level of English may have to extend their programme to achieve a 4.5 IELTS or 45 in the NCC Education Standard English Placement Test at ESE at an extra cost. In such an event ESE will issue a Conditional Letter and students may opt to defer their course start date to the next for a Deferment fee of €145.

ESE reserves the right to refuse any applicant who does not meet the programme entry requirements.

## **Terms & Conditions**



#### **ESE ATTENDANCE POLICY**

Regular and punctual attendance is important for students to reach their desired language learning goals. Attendance is noted on a lesson by lesson basis and unless students have a good reason to be absent. Appropriate documentation as proof of excused absence must be provided. Students must have a minimum overall 80% attendance for the duration of their studies to receive an end-of-course certificate of attendance.

#### **JUNIOR PACKAGES**

For any unaccompanied minors aged between 10 and 12, an ESE representative is required to remain at the airport until check-in. A charge of €25 shall apply in such cases. All ESE Junior Programmes do not include 24-hour supervision. However, Welfare Officers and Leisure Group Leaders are accessible to all students on a 24 hours/7-day week basis.

The parents or legal guardians of teen and junior students enrolled on an ESE Junior or Teen package agree and accept that ESE or its Directors or staff cannot be held liable or responsible for any injury, loss or damage, or any other liability or claim for damages in respect of any student that attends a non-ESE organised activity or programme or, who do not comply with the ESE Terms & Conditions and other written policies including the ESE Rules & Regulations as printed in the ESE Welcome Guide. The ESE Welcome Guide is included in the Welcome Pack given to all students enrolled in a course at ESE and parents and legal guardians should download it from the ESE website at: https://ese-edu.com/downloada-brochure/ and read and accept the foregoing prior to their child's arrival in Malta.

All parents or legal guardians of all teen and junior students must complete the ESE Consent Form and submit a soft copy to ESE Reservations together with their enrolment form.

#### **FORCE MAJEURE**

ESE will not be responsible for any failure to comply with any obligation and will not be liable for payment of compensation if the failure is occasioned by any cause beyond ESE's reasonable control. ESE shall not be responsible for any costs incurred by or on behalf of any student caused by force majeure. Such cause may include but not limited to, war, riots, fire, flood, hurricane, earthquake, lightning, explosion, strikes, lockouts, lockdowns, slowdowns, virus, pandemics, epidemics, or other health emergency, prolonged shortage of energy supplies, and acts of state or governmental action prohibiting or impeding ESE from performing its respective obligations.

#### **ESE BEACH CLUB**

The ESE Beach Club is seasonal. All packages (except Course Only and Accommodation Only) include free entrance to the Beach Club. On weekends and on public holidays, the Beach Club is only available against payment at a discounted entrance fee. Other restrictions apply.

#### LIABILITY

The Directors, management and staff of ESE are not liable for personal accident or bodily injury, illness or exposure to illness and/or the theft, loss or damage of personal property belonging to clients. Whilst ESE endeavours to provide assistance to its clients at all times, the Directors, management and staff of ESE are not liable for decisions taken by the local authorities including health, immigration and police. This would also include any procedures and decisions regarding entry or stay in Malta for whatsoever reason and or visa extensions. Moreover, while ESE undertakes to provide reasonable care to all persons while they are within all premises operated by ESE and/or on any ESE organised activities, ESE disclaims any responsibility in respect of any illness, pandemic, quarantine or any other bodily injury or damage caused by other persons. Notwithstanding the above, the maximum liability shall be bound by the net amount paid by the client.

#### **GENERAL CONDITIONS**

ESE reserves the right to be fully reimbursed for any medical or related costs it may incur on behalf of any student who requires urgent medical attention in Malta and to immediately repatriate, at the student's expense, any student who suffers from a serious medical or psychological condition.

ESE reserves the right to change lesson times at its discretion and use classrooms in alternative premises. Students may need to purchase additional course books as they move up to a higher course level.

ESE reserves the right to alter any service, description and fee without notice provided that any substitute offered is at least of the same standard, contents and classification as the one offered originally.

ESE reserves the right to offer alternative accommodation from that booked as long as the level of accommodation is of equal or higher standards.

ESE reserves the right to expel/repatriate any person that in the opinion of ESE has behaved in an unacceptable manner including but not limited to possession or consumption of any illegal drugs and/or alcohol, malicious damage to property, any behaviour that endangers or impairs the health, safety or comfort of other persons using the same services, breaking of local law/s and/or not adhering to curfew times, and/or not following House Rules. Students who require

a study visa must attend lessons as booked and ESE is obliged to report to the Visa Unit any student who repeatedly fails to attend lessons. Consequently, such students may be expelled from ESE. Such expulsion/repatriations will be at the full expense of the client and no refunds will be considered and ESE reserves the right to charge an administration fee of €150 for any such expulsion/repatriation. Any damage to, or loss of, ESE or third-party property must be paid by the student before departure.

ESE Teen & Junior Programmes do not include 24-hour supervision. However, Welfare Officers and Leisure Group Leaders are accessible to all students on a 24 hours/7- day week basis.

Adult Students residing at ESE Residences and Apartments must pay a refundable deposit on arrival of 100 euro. This deposit is refundable on departure but may be retained in part or in full to cover any loss or damage caused by the student to furnishings, equipment and fittings in any of the above Residences. Should the cost of repairs exceed the amount of the deposit, the student/s concerned will be required to pay the balance prior to leaving his/her/their place of accommodation.

ESE Terms and Conditions, the ESE Rules and Regulations and relevant House Rules contained in the Welcome Guide (please refer to our downloads page for more details) and any other policies which may be issued by ESE from time to time are applicable to all agents and students.

ESE reserves the right to amend these Terms & Conditions and which Terms & Conditions are applicable after amendment.

ESE values your privacy. ESE manages and processes data in accordance with the General Data Protection Regulation. In enrolling with ESE, the applicant consents to and authorises ESE to process any personal data in accordance with the General Data Protection Regulation and any other applicable laws and to transfer/disclose such data to other companies within the ESE group of companies as deemed necessary for the successful provision of the services enrolled for and any purpose associated thereto.

For further details on such purposes and your rights in relation to data protection, please view the following link: https://ese-edu.com/privacy-policy/.

#### **JURISDICTION**

If for any reason any dispute arises between the student and ESE then resolution of such a dispute is subject to the laws of the Republic of Malta and the jurisdiction of the Maltese Courts.



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MEMBER OF



























Learning for Life

